

07 January 2019



Constable's Boatyard
Riverside Offices
5-9 Thames Street
Hampton TW12 2EW

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info@urbanandgrey.co.uk
www.urbanandgrey.co.uk

Dear Mark

RE: Aluminium Glazing

Thank you for contacting Urban & Grey. Having reviewed your requirements in detail, we have provided a quotation for Schuco ASS70 Bi-Folding Doors, which we believe will be best suited to your requirements. Details of the systems & ranges quoted are enclosed on the first page of your quotation.

As part of our policy of 'no hidden extras' our price includes for; supply & delivery, full site survey, technical drawings. Please be aware that many of our competitors do not include these in their Quotations. Full technical details & sections can be found on our website www.urbanandgrey.co.uk together with information on your options for handles, finishes, glass & integral blinds. Our Client Account Managers will be happy to answer any questions you may have or provide revisions to your quotation for alternative specifications.

We have also shown the installation price separately and due to the technical nature of our products we do recommend that only Urban & Grey, or an officially approved distributor, carry out the work.

You are always welcome to visit our showroom in Hampton, but we suggest that you contact us first to arrange an appointment so that you can continue to receive the high level of service that Urban & Grey strive to achieve.

If you wish to place an order, simply sign & return the 'Acceptance of Quotation' form at the foot of this quotation.

We look forward to hearing from you.

Yours sincerely
Urban & Grey Ltd

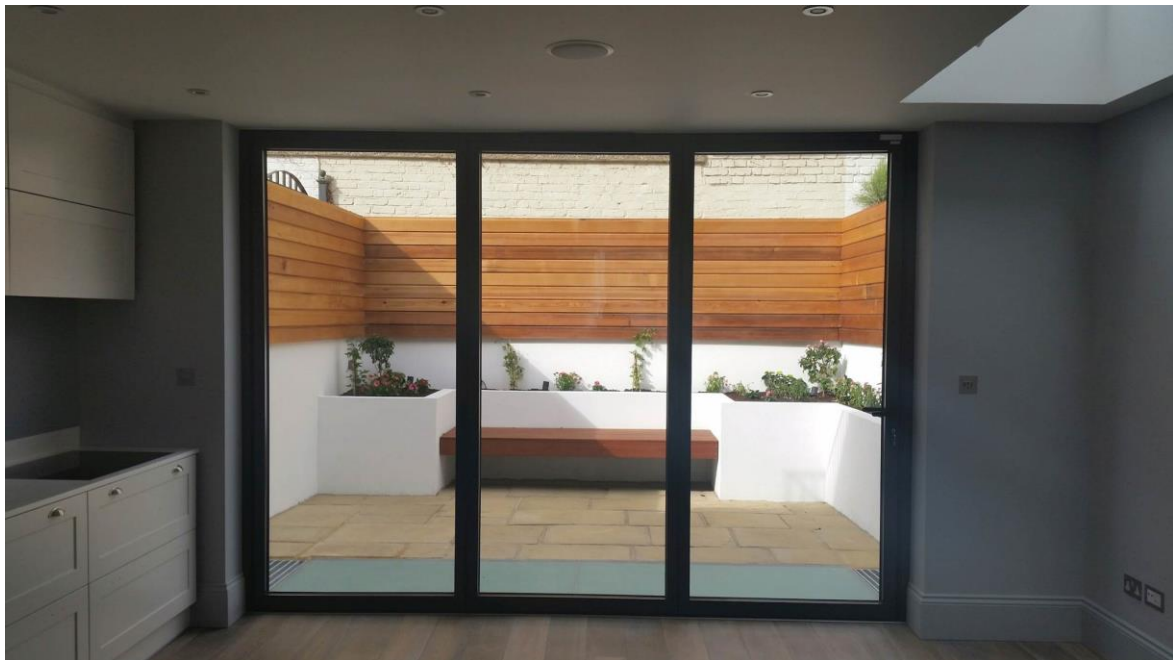
Steve Smith

Direct e-mail: steve@urbanandgrey.co.uk

System Specifications

Schüco Bi-Folding Doors

Schüco is undoubtedly our premium range of aluminium bi-fold doors & this system along with some of our other manufactured systems will allow complete glass walls to be opened almost fully to a 95% clear opening space. The ASS70FD aluminium bi-fold doors system is one of the best, with high quality German engineering you cannot buy a better system on the market. Complete glass walls can be opened almost fully with the thermally insulated Schüco ASS 70.FD aluminium Bi-Folding Door. The door leaf stack folds easily, with minimal force, inward or outward, & slides to the right &/or to the left. The door leaves roll almost silently on high-quality roller carriers & are securely guided at the top & at the bottom.



Project Specifications

Glazing Specifications

Glazing Type 1:

28mm Double Glazed Unit comprising:

Outer Pane of 6mm Toughened safety glass

16mm argon gas filled space with Black warm edge spacer bar

Inner Pane of 6mm Toughened safety glass Low-E

For an overall centre pane 'U' value of approximately 1.1

General Information on Glazing Glass Quality

Glazing options for most products include Low-E, solar control, obscured & self-cleaning glass in either annealed, toughened or laminated versions. Please contact us for details or refer to www.urbanandgrey.co.uk for more information. Urban & Grey Ltd supply glass that is manufactured to British standards & quality inspected to criteria specified within BS EN 1096 Glass in Building – coated glass – Part 1: 1999 & to the quality guidelines dictated by the *Glass & Glazing federation document Visual Quality standard for installed insulating glass*. Inevitably as part of the manufacturing process, small visual imperfections may arise that our glass manufacturers are unable to eliminate. In some rare cases under certain environmental conditions, Low-E glass may produce condensation on the *external* face. This is impossible to predict but usually disappears with a change in temperature or humidity levels.

Finish & Colour Specifications

Finish Type 1: Powder Coated internally & externally to: Anthracite Grey RAL7016; Jet Black RAL9005; French Grey RAL 7015; Pebble Grey RAL 7032; White RAL 9010 Matt; Gloss White RAL 9016.



General Information on Colours & Finishes

Our frames & profiles hold a widely acclaimed 'Qualicoat' certification for the powder coating processes. Marine environments will require additional processes, please contact our Client Account Managers for details.

Handles, Locks & Accessory Specifications

Locks Type 1: Five-Point Security Locking
Ironmongery Type 1: Satin or Black Ironmongery

Gasket Specifications

Gaskets Type 1: Inside: Black EPDM
Outside: Black EPDM

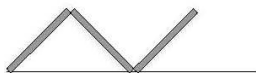
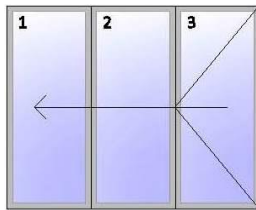
General Information on Gaskets

All our external weather rated systems, have severe weather rated slim-line interlocking soft gasket seals for finger protection. On most systems, black EPDM, white TPV or grey TPV

gaskets are available as options. Roof systems & our range of 'frameless' products have very minimal visible gasket & are only available in black.

Unit & Line Item Specifications

Unit 1 / Line 1 - Schuco - 3-Panel / Floor: Ground



Range & Product:

Quantity:

Dimensions:

Comprising:

Suspension:

Glazing:

Finish:

Ironmongery:

Gaskets:

Sill:

Additional parts:

Schuco ASS70 - Folding, Sliding Door

1 Set

3150mm Wide x 2300mm High

3-No panels, stacking 3-No panels to the left to the outside TBC

Floor supported

Type 1 Glazing

Type 1 Finish

Type 1 Handle, Type 1 Locks

Type 1 Gaskets

bespoke made drip profile

Panel Catch 0 1-No

1-No. Trickle Vent

Price & Terms

Price Supplied, Delivered & Installed:

£ 4387.50 + VAT (£ 877.50) = £ 5265.00

Installation by our fully trained site operatives to a fully prepared opening, further information on opening preparation may be found below:

Optional Extras

Surcharge for trickle vents should these be required to satisfy the requirements of building regulations: £70.62 each + VAT

Surcharge for Solar Control Glass: £ 545.00 + VAT

Surcharge for non-standard RAL colours*: £ 750.00 + VAT

* Delivery times will be extended with these options

IMPORTANT – PLEASE READ THE INFORMATION BELOW

Our quotation is provided strictly subject to acceptance of our Terms & Conditions of business, a copy of which is attached. Our Terms & Conditions set out in full the rights & obligations of Urban & Grey Ltd & our clients, but we have provided a summary of the main points below.

Exclusions

Unless stated elsewhere, we have not included for; any electrical wiring, provision of scaffold or hire of cranes, removal of existing frames &/or glazed units, any preparation works required as per our drawings issued or disposal of any existing frames &/or glazed units from site unless otherwise stated & agreed with an additional cost confirmed & added to the contract.

General Conditions

Unless stated elsewhere, our quotation is based upon the following assumptions;

- We are installing to square & true openings prepared by the client's builder/contractor.
- All works are to be carried out in a single uninterrupted visit during normal working hours on a ground floor location. Manual haulage will be charged extra if required.
- The prices quoted include for all works detailed in this quotation & are valid only for the stated quantities.
- Prices are based upon delivery to the address given in this quotation.
- Prices assume that our vehicles can be parked on site or nearby free of charge.
- The prices quoted are valid for a period of 30-days from the date of quotation.
- Prices are subject to confirmed site survey dimensions after which, any variations to contract will be advised.
- Prices are subject to variation in the event of currency rate fluctuations.
- Urban & Grey Ltd will not be held responsible for any costs incurred in the event of late delivery due to circumstances beyond their control.
- Errors & omissions excluded.

Survey

Urban & Grey Ltd will carry out a full site survey. This has been included in the price.

Drawings

The above price allows for Urban & Grey Ltd to provide a detailed drawing for approval. Unless otherwise directed, we will prepare our drawing based on our standard technical details and in accordance with our accepted quotation. In the event that changes are required to our drawing, we will levy a charge of £100.00 per drawing revision.

Delivery

We estimate that delivery will be completed within **4 to 6 weeks** from placing the manufacture order with our fabricator. Please note that this is an anticipated lead time based upon current projected manufacture & installation times & is subject to seasonal change & demand. No allowance has been made for the time you take to approve our drawings or any necessary alterations. All such time delays must be added to the estimated time provided above. We will use our reasonable endeavours to complete the delivery & installation within the above time estimate but any dates for delivery or installation are estimates only & time shall not be of the essence of this Contract.

Installation

Should we find at the time of scheduled installation that the preparation works required completed in advance of our installation have not been carried out as per our instruction/drawings, we will postpone the installation to a later date suitable to our fitting schedule & issue an aborted visit charge equivalent to the daily installation rate of £695.00 plus VAT accordingly.

Terms of Payment

30% of the total contract price is payable upon return of the signed Acceptance of Quotation form.

A further 40% of the total contract price is payable with drawing approval prior to manufacture.

A further 30% of the total contract price is payable 7-days prior to delivery.

If payment is not made on the dates specified, then we reserve the right to withhold delivery or to terminate the contract without further notice.

Personal Data

By requesting this quotation or agreeing to this order, you are also consenting to your personal data being stored for as long as is necessary for the purposes set out in our Privacy Policy. For more information on how we handle your data, please consult our Privacy Policy <https://urbanandgrey.co.uk/about-urban-and-grey/privacy-policy/> or consult us on 020 8979 6367 to discuss.

By agreeing to this quotation & proceeding with an order, you are also consenting to your personal data being shared with third parties for the purposes of fulfilling the requirements of the order, to HomePro for the provision of an independent IBG (Insurance Backed Guarantee) & where applicable to the Competent Person Scheme for Self-certification under the Building Regulations (FENSA). Personal data includes title, name, address, phone number & email address. This data will be used to provide essential documentation & will be retained on files for the lifetime of the guarantees, which do not exceed 10-years.

Warranty

Our aluminium profiles are subject to a ten-year manufacturer's warranty period on the frame finishes. In the event that the product becomes faulty within the first 12-month period from the date of installation practical completion, Urban & Grey Ltd will undertake to repair the fault free of charge. Thereafter, a service charge for the labour required will become applicable.

Our glazed units, including bespoke roof lights, are subject to a five-year manufacturer's warranty period against failure of the hermetic seal resulting in the formation of condensation within the cavity. Please refer to our Terms & Conditions below regards this & the warranty period on working components, electrical components, in-glazed blinds & lock cylinders.

The following are excluded from the warranty; breakages to glass/glazed units including roof lights once installed, damage caused by misuse or incorrect installation of components (unless installation is carried out by Urban & Grey Ltd).

Upon certified completion of the installation, where a retention payment is applicable, the final payment is payable. We require written notification of any outstanding issues within 7-days of the completion date. The warranty will become only when full & final payment is made. Service calls will be chargeable unless a valid warranty is in place.



Acceptance of Quotation

(Please sign below & return to Urban & Grey Ltd if you wish to proceed).

I wish to accept attached quotation Ref: **SS/QN6615/2**

Supplied & delivered	£ 3692.50
Installation	£ 695.00
Subtotal	£ 4387.50
Plus VAT	£ 877.50
Total Contract Value	£ 5265.00

Initial Deposit	30%	£ 1579.50	Payment to be returned with signed Acceptance of Quotation
1 st Interim	40%	£ 2106.00	Payment due with drawing approval, prior to manufacture
2 nd Interim installation/delivery	30%	£ 1579.50	Cleared funds due 7-days prior to intended

Any variations for additions or omissions to this contract will be added to the interim payment stage due prior to delivery/installation. In the event of non-compliance with any of the agreed terms, Urban & Grey Ltd reserves the right to demand full payment of the total. Please note that the order cannot be processed until the deposit payment has been received.

Signed **Print Name** **Date**
(Client)

Signed **Print Name** **Date**
(Urban & Grey Ltd)

Final details will be included in the production order, which will follow our site survey.



Terms and Conditions

1. Save where otherwise agreed in writing **Urban & Grey Ltd** ('the Company') shall execute the works on the following terms and conditions, which are incorporated into the contract between the Company and the customer and the acceptance of the Company's quotation will signify acceptance of these terms and conditions.
2. The Company shall comply with and give all notices required by any statute, any statutory instrument, rule or order or any regulation or bye-law applicable to the works and shall pay all fees and charges in respect of the works legally recoverable from it.
3. The Company shall complete the works in accordance with this quotation with due diligence and in a good and workmanlike manner using materials and workmanship of the quality and standards therein specified.
4. The Company shall use its best endeavours to complete the works within any period of time specifically agreed in writing between the Company and the customer, but this will not form the basis of the contract and the Company shall not be liable for any delays caused by reasons beyond its reasonable control, including but without prejudice to the generality of the foregoing, inclement weather and delays in obtaining materials from suppliers.
5. In the event of any variation to the works by the customer, either orally or in writing, this variation will be confirmed by the Company in writing and unless the order is rescinded within seven days shall be treated as confirmed.
6. Wherever possible a quotation will be given for any additional works or variations to the contract, but otherwise will be charged at a fair price based on the variation.
7. The Company will not be liable to the customer for any unforeseen site conditions not apparent at time of survey and without opening up the existing structure or groundworks.
8. If on installation the building is found to have any structural defects, infestation or other serious defect the Company shall inform the customer accordingly and agree to postpone the works until the customer, at the customer's expense, has rectified the problem.
9. In the event of any such postponement the Company shall be entitled to be paid for all materials on site.
10. All materials and equipment on site which form part of the contract works shall remain the property and be in exclusive possession of the Company until such time as the contract sum has been paid in full.
11. Value Added Tax will be charged at the rate prevailing at the time of completion of the works.
12. The Company shall be entitled to payment as follows and as detailed in this quotation:
 - a. Deposit with signed Acceptance of Quotation
 - b. Stage payments, as detailed on the Acceptance of Quotation
 - c. Balance in full prior to delivery or installation, as detailed on the Acceptance of Quotation
 - d. Retention balance due upon completion of installation where applicable on Acceptance of Quotation
13. The Company shall be entitled to charge interest on all outstanding monies at the rate of 5% over Bank of England Base rate prevailing at the time the monies are due.
14. In the event of any dispute arising during the course of or subsequent to completion of the contract, the customer will not be entitled to withhold payment in excess of an amount representing a reasonable valuation of the work required to rectify or replace any allegedly defective works which are the subject of the dispute.
15. The quotation includes for essential making good after fitting/installation but does not include for redecoration and ancillary works such as refitting curtain rails, alarms, telephone points etc.
16. In addition to its statutory obligations the Company guarantees the works against faulty materials and workmanship after installation as follows:
 - a. Aluminium frames and profiles are guaranteed not to have any structural deterioration for a period of ten years
 - b. Sealed double glazed units including rooflights are guaranteed not to form condensation within the cavity for a period of five years
 - c. All cylinder locks and electrical components are guaranteed for a period of one year
17. This guarantee is Insurance Backed by Fair Trades/Homepro Insurance.
18. This guarantee is conditional on the works being adequately and properly maintained and does not cover any physical damage caused by misuse, impact, abrasion, or cleaning with a non-proprietary chemical.
19. Notice of any claim under this guarantee must be made in writing to the Company within fourteen days of the alleged defect becoming apparent.
20. This guarantee is not transferable unless requested in writing and agreed to by the Company, and is subject to an administration fee, which will be advised by the Company at the time of the request.